

Diagnostic tool

To successfully meet the needs of communities, the One-to-One Advisory Service has developed a self-assessment questionnaire to capture community-level capacities on a range of Open Smart City topics centered around the four Open Smart City domains: Data, Governance, Hardware & Software, and People & Engagement. Developed alongside legal, academic, accessibility, IT procurement, Indigenous engagement, and municipal governance experts, the questionnaire was structured to clearly delineate boundaries in capacity around key Open Smart City concepts and practices within Canadian communities.

For the communities who enter the Advisory Service, the results of the questionnaire will be presented in what we're calling a "Self-Assessment Capacity Scorecard", which provides a graphical summary of the results of the questionnaire.

Being a self-assessment, the results of the questionnaire are by no means definitive, but rather are a first step for the Community Solutions Network to understand where communities across Canada are situated in their capacity to implement Open Smart City principles and projects. This will allow us to provide highly aligned services according to the self-identified needs and priorities of communities, rather than taking a prescriptive approach to the services provided.